



FHIR Layer EXchange (FLEX) Release Notes

Release #: 3.18

Release Date: April 23, 2025

What's New with this Release

A. Access Management

The FLEX Portal UI and backend services are transitioning from a domain-based system to a path-based system. This change involves updating the URLs for accessing various components of the portal. The core functionality of the portal remains unchanged; however, the URLs have changed as follows:

- 1) **UI Path Update:** The "portal" part of the domain will now be moved to the path {hostname}/portal for the UI.
- 2) **Backend Path Update:** The "portalapi" part of the domain in the backend will be moved to the path {hostname}/apiportal.
- 3) Admin, Vendor and Member portal can be accessed internally from the portal homepage.
- 4) All the redirect URLs that were being used for authorization purposes have been whitelisted.

1. Admin Portal

- a. FLEX has been updated with path-based routing. Please use the following URL for accessing the UHC portal homepage with the new path-based routing:
<https://flex.optum.com/portal/homepage>.

2. Vendor Portal

- a. FLEX has been updated with path-based routing. Please use the following URL for accessing the UHC portal homepage with the new path-based routing:
<https://flex.optum.com/portal/homepage>.

3. Member Portal

- a. FLEX has been updated with path-based routing. Please use the following URL for accessing the UHC portal homepage with the new path-based routing:
<https://flex.optum.com/portal/homepage>.

4. Authorization/Authentication

- a. No new enhancements for this release

B. Framework

1. FLEX Server

- a. No new enhancements for this release.

C. Patient Access APIs

1. Eligibility

- a. The eligibility criteria for DSNP plans have been enhanced by removing logic-based requirements that excluded some DSNP plan members from accessing the Patient Access APIs. This enhancement simplifies the eligibility process and expands the pool of eligible members that want to use the Patient Access APIs.

2. Claims

- a. No new enhancements for this release.

3. Clinical

- a. No new enhancements for this release.

4. Formulary (Plan/Member)

- a. No new enhancements for this release.

D. Public Directory APIs

1. Provider Directory

- a. No new enhancements for this release.

2. Formulary Directory

- a. No new enhancements for this release. .

Defect Fixes in this Release

- 1. Various Provider Directory defects were addressed in this release.
- 2. Addressed problems with large volume claim members in retrieving their claims data (i.e. Explanation of Benefits).