



How to search online for Oxford providers



The provider search feature on myuhc.com[®] is a convenient way to find network medical, behavioral health, and other providers near you. The doctors and facilities in the network may have agreed to provide services at a discount — so staying in network makes sense. Depending on your plan, visiting an out-of-network provider could end up costing you a lot more for care or may not be covered at all.

Find a medical provider in your Oxford network

- 1 Go to myuhc.com
- 2 Select **Find a Provider** under the Find a Doctor tile
- 3 Choose **Medical Directory**
- 4 Choose **Employer and Individual Plans**. Then, choose **Shopping Around**.
- 5 Scroll down and select **Oxford Health Plans**
- 6 Choose your Oxford plan and enter your location
- 7 Finally, select the health care category you'd like to search, or use the search bar if you know the doctor's name, specialty, facility, clinic or medical group name

Find a behavioral health provider in your Oxford network

- 1 Go to liveandworkwell.com
- 2 Select **Find a provider** under the Explore column
- 3 Use the search bar to find a provider by name, specialty or location

Look for the hearts

The UnitedHealth Premium[®] program can help you choose a doctor who meets standards for quality and cost efficiency. When searching for a provider look for blue hearts.

- Premium Care Physician
- Quality Care Physician
- Quality Not Evaluated
- Does Not Meet Quality

Plans with out-of-area coverage

Follow these steps if your plan has access to the national UnitedHealthcare Choice Plus network or the UnitedHealthcare Core network when traveling outside of the tristate area.¹

- 1 Go to myuhc.com
- 2 Select **Find a Provider** under the Find a Doctor tile
- 3 Choose **Medical Directory**
- 4 Choose **Employer and Individual Plans**
- 5 Scroll down and select Oxford Health Plans. Then, select your plan with out-of-network coverage, either:
 - Freedom with Choice Plus
 - Liberty with Choice Plus
 - Liberty with Core
 - Metro with Core
- 6 Finally, select the health care category you'd like to search, or use the search bar if you know the doctor's name, specialty, facility, clinic or medical group name

Where to submit claims

If you use a UnitedHealthcare Choice Plus or Core provider, claims submitted on your behalf should be sent directly to the Oxford Claims Department for payment. Claims sent to UnitedHealthcare will not be processed for reimbursement.

Oxford Claims Department
P.O. Box 31386
Salt Lake City, UT 84131

A note on out-of-network providers²

The following providers are out-of-network for Oxford plans, even though they may appear in out-of-area provider search results:

- Mayo Clinic Arizona Doctors
- Mayo Clinic Hospital
- Mayo Clinic Hospitals in Phoenix (AZ),
- Jacksonville (FL) and Rochester (MN)
- Mayo Clinic Dialysis Centers
- Mayo Clinic Jacksonville Doctors
- Mayo Clinic Outpatient Dialysis Center

Please verify a doctor's participation status by calling the number on your health plan ID card.

Questions?

Call the number on your health plan ID card or **1-800-444-6222**, TTY 711

**United
Healthcare
Oxford**

¹ Tristate area includes Connecticut, New Jersey and certain New York counties (Ulster, Sullivan, Dutchess, Orange, Putnam, Rockland, Westchester, Bronx, New York, Queens, Kings, Richmond, Nassau and Suffolk).

² This is not a complete list and is subject to change.

The UnitedHealth Premium® designation program is a resource for informational purposes only. Designations are displayed in UnitedHealthcare online physician directories at myuhc.com. You should always visit myuhc.com for the most current information. **Premium designations are a guide to choosing a physician and may be used as one of many factors you consider when choosing a physician. If you already have a physician, you may also wish to confer with him or her for advice on selecting other physicians. You should also discuss designations with a physician before choosing him or her. Physician evaluations have a risk of error and should not be the sole basis for selecting a physician.** Please visit myuhc.com for detailed program information and methodologies.

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